

Dear Editor:

After being recently discharged from Duke Regional Medical Center, I was admitted to the Washington Regional Medical Center in Plymouth, North Carolina. Although I have lived just one county away from this facility all my life, I knew very little about this eastern North Carolina hospital.

Throughout my stay at Washington Regional Medical Center (WRMC), the incredible Physical Therapy team skillfully helped me set and reach my PT goals. And as thankful as I am for the progress I made in my health journey, I am equally grateful for what I discovered about the extraordinary staff.

When I was admitted, I was immediately impressed with the kindness and respect I received from EVERY staff member I met. I felt as if I had walked into a family reunion! There was no drama. I never heard a staff member say a negative word about a fellow worker or a patient. Everyone professionally and politely met each challenge with an unspoken mission of "What is the most I can do?" rather than "What is the least I can do?"

Health challenges are inevitable. We will all face them. I share my experience simply to let you know that when I faced my challenges, Washington Regional Medical Center was the place for me. Perhaps it could be the place for you or your family when you need similar support.

And to my WRMC family, I extend my heartfelt appreciation to you. "I believe I would miss you even if we had never met." (Kilner, 2005)

Gratefully,

Mary Baker
Williamston, NC

To whom it may concern:

I would like to recognize the incredible staff at Washington Regional Medical Center in Plymouth, NC. Initially, I was very skeptical—it's a small town with a small hospital, and the appearance of the ER had me second guessing. However, Dr. Rana & Nurse: Christy & Crystal completely changed my perspective. They went above and beyond, and the care my son received was truly phenomenal. I am so grateful for their compassion, professionalism, and dedication.

Next, just want to take a moment to brag on the amazing team on the main floor.

Bernetta Dunbar and Martha Clagon saw me struggling-worried, losing faith-and they stopped everything to lift me up. They sat me down, shared a kind and encouraging words, and gave me a big hug. That moment meant more than they know-it gave me the strength to keep going.

And I can't forget the rest of the dream team: Wanda Pinner, Kelly Wynn, Melissa Williams, Shaunice Holley, Clintoria Chesson, Tina Bly, & Blake Smith. You all worked so hard, together, to care for those who needed it most.

Thank you all so much for taking care of my son. Your compassion, teamwork, and heart will never be forgotten.

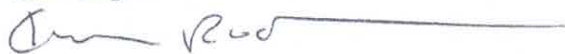
#Grateful Heart #HealthCare Heroes

#Thank You # Teamwork

#CompassionInAction

Yours truly,

Kim Rodgers

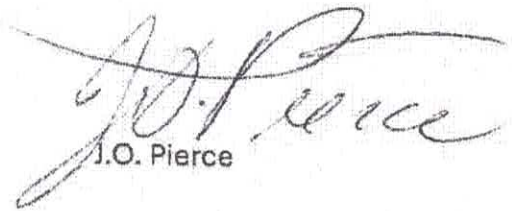
A handwritten signature in black ink, appearing to read 'Kim Rodgers', followed by a long horizontal line.

6/2/2025

It is with pleasure that I share my recent experience at Washington Regional Medical Center. I was most recently there with my wife with her acute illness in the emergency setting and returned for a skilled stay for rehab in the Swing Bed until her final transition. Each department that I visited, from the Emergency Department, In-Patient Nursing, Therapy, and Cafeteria, the people I met were amazing. Every provider, nurse, nurse aide, physical therapist assistant, and staff person were professional, helpful, and caring to my wife and our family.

Over the last month or so, I was in a few facilities; however, WRMC staff's engagement was superior. It has been several years since I was treated in this facility as a patient. Over the years I've heard about some positive and negative experiences of others, but they have truly excelled in the care that was provided for my wife during her stay there. Because of this, I want to say thank the nursing leadership team for leading the team to be great providers.

On behalf of me and my family, I extend my gratitude for the services of you all.

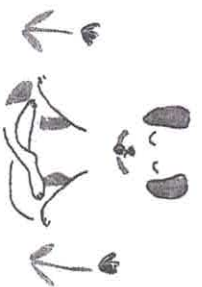


J.O. Pierce

To All Staff: Reviewers Of

Wemic And Runouts And Disasters
Primer Case. It Has Been A
Absolute Honor To Serve All
Of You Over The Last Several
Weeks. I Have Full Confidence
In The Officers Who Will Be
Placed Here To Protect You
And Build A Professional
Relationship In The Coming Days.

I Have Grown To Love
This Place And Personality
See The Positive Impacts You
Are Making In This Community Other
And Participating In The Lives
Of The Folks You Are Treating.
Never Look Back And Believe
In The Cause. The Why!



GOOD THINGS
ARE COMING.

Chauvages Make Us Stronger
And When You Face Them
Together, You Will Be
Unstoppable. Wear Masks,
Stay Home And Love Each
Other. "Iron Sharpens Iron; So
A Man Sharpens The
Countenance Of His
Friend." Proverbs 27:17

Respectfully,
Cory Bandette