



WASHINGTON COUNTY EMS

MOBILE INTEGRATED HEALTH & COMMUNITY PARAMEDICINE PROGRAM

Our Community Paramedicine and Mobile Integrated Health Program expands the role of Washington County EMS beyond emergency response by connecting residents with appropriate, community-based healthcare support.

ABOUT THE PROGRAM

Washington County EMS is the sole provider of paramedic-level pre-hospital emergency medical services for the entire population of Washington County.

In September 2026, Washington County EMS established its Community Paramedicine and Mobile Integrated Health (MIH) Program to help address healthcare needs in the community and complement traditional emergency medical services.

The program is designed to meet residents where they are—at home and in the community—while helping connect individuals with appropriate healthcare and community resources.

OUR COMMUNITY

Washington County encompasses approximately **332 square miles** of predominantly rural service area, with large bodies of water surrounding the county and a lake within the county. These geographic characteristics can create unique challenges in accessing healthcare services.

Washington County EMS answers more than **3,500 EMS calls** and approximately **2,000 medical transport calls** each year.

WHAT IS MOBILE INTEGRATED HEALTH?

Mobile Integrated Health brings healthcare services and support into the community through coordinated partnerships and appropriately trained EMS personnel.

Depending on the individual's needs and the program's scope of services, MIH/Community Paramedicine may help with:

- Follow-up after an emergency department or hospital visit
- Assessment and monitoring in the home or community
- Connection to primary care and other healthcare providers
- Assistance navigating available community resources
- Health education and prevention-focused support
- Identification of barriers that may contribute to repeated emergency service use
- Behavioral Health/Substance Abuse

A COMMUNITY-BASED APPROACH

The goal is to help residents receive the right care, at the right place, at the right time—while strengthening communication among EMS, healthcare providers, patients, families, and community partners.

WHO MAY BENEFIT?

The program may be appropriate for residents who need additional support managing healthcare needs in the community, particularly individuals who may benefit from follow-up, care coordination, education, or assistance connecting with available resources.

Examples may include residents who:

- Have recently been discharged from a hospital or emergency department
- Have difficulty accessing routine healthcare
- Need additional support understanding or following a care plan
- Have recurring EMS or emergency department utilization
- May benefit from connection to community resources

WORKING TOGETHER

Washington County EMS recognizes that improving community health requires collaboration. The MIH/Community Paramedicine Program can work alongside healthcare providers, hospitals, social-service agencies, caregivers, families, and other community partners.

Services and eligibility may vary based on individual circumstances, available resources, and program protocols.

OUR MISSION

To extend the reach of emergency medical services into the community by providing patient-centered, community-based support that complements traditional EMS and helps residents access appropriate care and resources.

RURAL SERVICE. COMMUNITY FOCUS.

Washington County EMS is committed to serving the residents of Washington County across its rural communities and unique geographic landscape.

QUESTIONS OR REFERRALS

For information about the Washington County Mobile Integrated Health / Community Paramedicine Program, please contact:

Washington County EMS

Email: award@washconc.org

For emergencies, always call 911.



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MOBILE INTEGRATED HEALTH
& COMMUNITY PARAMEDICINE

A community-focused extension of EMS designed to help residents access care, support, and resources where they live. Serving Washington County since 2026

"Improving Health One Home AT A Time"

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